



Define Potential presents:

# Analytical Thinking & Problem Solving

## Course Overview:

This course explores real-world situations through hands-on activities. Participants will have the opportunity to use a broad range of problem-solving techniques to build their ability to analytically solve problems and make considered decisions.

## Course Details

### Format



- Online
- In-person

### Duration



- Half days
- Full day

### Audience



- Mid-level leaders

\$750pp GST inc.\*

## Course Outline

### Session 1

#### Welcome and Introduction

- Welcome and overview

### Session 2

#### Analytical and Critical Thinking

- Thinking styles and types of thinking
- Cognitive biases
- Key Concepts in Analysis
- Analysis framework and activity
- Fallacies in reasoning and activity

### Session 3

#### Problem-Solving Frameworks

- An in-depth exploration – and application of – key problem-solving frameworks:
  - The Five-Whys
  - Cracked-It
  - Perspective-taking and Appreciate Inquiry

### Session 4

#### Better Brainstorming – Creative approaches to idea generation and exploration

- Understanding personal and structural barriers to creativity, innovation and agility
- Exploring key approaches that address and mitigate these barriers

### Session 5

#### Pulling it all together

- Action planning for self, team and others
- Self-reflection

## Key Learning Objectives



Explore different problem-solving models



Explore thinking styles and how to think more creatively about solutions



Present different evaluation methods to use when considering solutions



Evaluate and critique other's reasoning

“We cannot solve our problems with the same level of thinking that created them.”  
- Albert Einstein

**Want more information?** Contact us via any method below to learn more  
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\* Plus Eventbrite booking fee